

Key Benefits

ISDE's knowledge of suggestion and reward and recognition systems will help you and your organisation:

- *Foster an environment of change and continuous improvement.*
- *Improve customer satisfaction.*
- *Improve employee satisfaction.*
- *Increase employee participation.*
- *Reduce everyday hassles for staff.*
- *Provide a fast, unfiltered communication channel*
- *Gather intelligence and knowledge*
- *Identify training needs*
- *Reduce bureaucracy*
- *Drive the ability to rapidly respond to changes in the marketplace*



“From process design to implementation, ISDE makes your life easier.”

ISDE

**Monachus House, High Street
Hartley Wintney, Hampshire
United Kingdom, RG27 8NW**

Phone: +44 (0)1252 844 489

Fax: +44 (0)1252 844 558

Email: ideas@isde.com

Web: www.isde.com

ISDE

EMPLOYEE
INVOLVEMENT AND
RECOGNITION
SERVICES

*Your guide in the maze of
suggestion and recognition systems*



Making your life easier

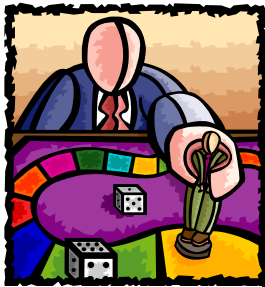
Helping you liberate the
creativity in your organisation
~ Next Generation Suggestion
and Recognition Systems

Who are ISDE?

Formed in 1992, ISDE
has grown to be the UK's
leading exponent of Next
Generation *Suggestion and
Recognition systems*. We
provide consultancy,
design and next generation
automation to blue chip
organisations as diverse as
Lloyds TSB, Barclays, Northern Ireland Civil Service,
Eastern Electricity, British Aerospace and Arcadia
Retail Group.

These organisations have discovered that next
generation suggestion schemes can provide a route to
cost reduction and additional income generation.

They also recognise that such schemes offer many other
improvements to the way their organisation operates
and have involved ISDE to make that process simpler,
especially where links with employee recognition
schemes were involved.



We can guide you
through the process of
suggestion schemes
from start to finish

HOW CAN ISDE HELP YOU?

Whatever stage your suggestion,
employee involvement or recognition
system has achieved in its life cycle,
ISDE have the experience and expertise
to help you move it forward



Process Design & Regeneration

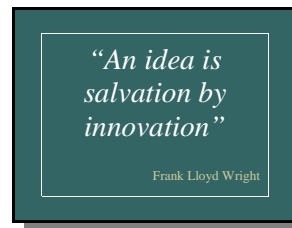
- Initial process design
- Process reengineering
- Staff Surveys
- Case studies
- Benchmarking
- Incentive materials sourcing
- Reward and Recognition
- Linking schemes to the success of your business

Training

- Tailored education to suit your process
- How to effectively appraise an idea
- Local problem solving techniques
- ISDE Software training

Software design and implementation

- Leading edge software package tailored to fit your process
- Process design / redesign
- Intranet / Internet issue capture
- Suggestion capture hosting on our website
- Management reporting function



Please let us know how we can help you
You can fax or post the form to us.
**If you would prefer, you can fill in this form online at
www.isde.com**

Are you interested in:

- Suggestion Systems
 Recognition Systems

Does your organisation already
have a:

- Suggestion System
 Recognition System

Please tick the area(s) you would
like further information in:

- Process design / redesign
 Staff / evaluator training
 Software design

Please prioritise the importance of
the following to **your** organisation

- Cost Reduction
 Income Generation
 Employee Satisfaction
 Customer Satisfaction
 Improved Communication
 Fostering a culture of
continuous improvement

Please make any further comments here:

Name _____

Job Title _____

Organisation _____

Address _____

Phone _____

Email address _____

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